

Privacy policy

Pramrolla Pty Ltd is committed to providing you with the best possible customer service experience. Pramrolla Pty Ltd is bound by the Privacy Act 1988 (Cth), which sets out a number of principles concerning the privacy of individuals.

Collection of your personal information

You can view the entire website without providing personal information, however, for access to future Pramrolla Pty Ltd customer support features, and for posting and shipping purposes you are required to submit personally identifiable information. This may include but not limited to your name, email address and postal address.

Sharing of your personal information

We may occasionally hire other companies to provide services on our behalf, including but is not limited to handling customer support enquiries, processing transactions or customer posting and shipping. Those companies will be permitted to obtain only the personal information they need to deliver the service. Pramrolla Pty Ltd takes reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

Use of your personal information

For each visitor to reach the site, we expressly collect the following non-personally identifiable information, including but not limited to browser type, version and language, operating system, pages viewed while browsing the Site, page access times and referring website address. This collected information is used solely internally for the purpose of gauging visitor traffic, trends and delivering personalised content to you while you are at this Site.

Changes to this Privacy Policy

Pramrolla Pty Ltd reserves the right to make amendments to this Privacy Policy at any time. If you have objections to the Privacy Policy, you should not access or use the Site.

Accessing Your Personal Information

You have a right to access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons. Pramrolla Pty Ltd reserves the right to charge a fee for searching for, and providing access to, your information on a per request basis.

Contacting us

Pramrolla Pty Ltd welcomes your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy and would like further information, please contact us by any of the following means during business hours Monday to Friday.

Att: Privacy Policy
Pramrolla Pty Ltd
Level 1, 322 Little Lonsdale Street
Melbourne, Victoria
Australia 3000

Call: +61 422 422 646

Email: info@pramrolla.com.au