

Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Pramrolla Pty Ltd guarantees this product against defects of materials and workmanship for a period of 12 months domestic use or 3 months commercial use from the date of purchase, provided that the product is used in accordance with Pramrolla's User Manual instructions.

At its own discretion, Pramrolla Pty Ltd will make-good, replace with a similar, or provide credit for any component supplied by it which proves to be defective within the limits set out above, provided that no repairs, alterations, or modifications to the product have been undertaken or attempted. Should the purchaser wish to make a claim under the warranty, the product should be returned to the place of purchase.

To obtain warranty the purchase receipt must be returned with the product. This guarantee is in addition to and does not take away from any rights available to the consumer under the Trade Practices Act and the State Consumer Protection legislation.

This warranty does not cover accidental damage, misuse or fair wear and tear through normal use. In the event the product or a component is replaced during the warranty period, the guarantee on the replaced component will expire on the original date. I.e. 12 months from the original purchase date.

No postage or shipping costs will be refunded by Pramrolla Pty Ltd.

Warranty claims and/or any queries should be addressed to:

Att: Warranty Claim
Pramrolla Pty Ltd
Level 1, 322 Little Lonsdale Street
Melbourne, Victoria
Australia 3000

Call: +61 422 422 646

Email: info@pramrolla.com.au

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